



SEPTEMBER 2020

hello **solar**
 *Just add sunshine.*



WE ARE ALL AROUND AUSTRALIA

Hello Solar operates in **6 Australian States and Territories:**

- Queensland
- New South Wales
- Victoria
- South Australia
- Western Australia
- Australian Capital Territory

Our organisation began as and remains a fully Australian owned and operated business with no offshore components. This company design was developed with the intention of becoming a long-lasting face in the Australian Solar Industry.

OUR MISSION

Our mission is driven by **3 main foundational supports:**



Locality



Sustainability



Transparency

All operating independently and in alignment.

To complete our mission, we endeavour to always take actions that ensure the future ethical success and consistency of our company. For us, this means ensuring that we remain steadfast in our observation of all applicable industry regulations including the Clean Energy Council's Approved Solar Retailer Code of Conduct. As a signatory to the Solar Retailer Code of Conduct, we are committed to always demonstrating solar industry best practice and uplifting overall industry standards.

To date, Hello Solar has helped install over 127,000 solar panels around Australia – This is equivalent to the annual pollution offset by 47,000 acres of forest. We could not have done this without our customers who have trusted us with their contribution to Australia's Renewable Energy Target. Join our Hello Solar family today, and together we can take one step closer to a more sustainable future.

ONE OF AUSTRALIA'S **LARGEST** SOLAR COMPANIES.

127752 +

Solar Panels Installed



Installations

31.2 MW +

Coal Avoided Per Year

19 TONNES



Acres of Forest

47000

OUR SERVICES



HELLO

Our dedicated solar specialists will tailor a unique solar system to your home and electricity usage. All you need to do, is call 1300 070 786 and say Hello!



INSTALLATION

Then we will match you with your very own installation team comprising of a CEC Accredited Installer & Designer, Electricians, Engineers and Installation Co-ordinator.



METERING

After your installation, our experienced metering team will finalise all required paperwork for the connection of your solar system to the grid.



SUPPORT

You will have unlimited access to our dedicated task force with all their knowledge at your fingertips. We are committed to ensuring a seamless transition into a lifetime of savings with Hello Solar.

REASONS WHY WE ARE AN INDUSTRY LEADER



TOP SOLAR MODULES

We only supply top solar panels – Manufactured by vertically integrated companies that score well on experience, bankability and technical performance.



100% AUSTRALIAN OWNED & OPERATED

Our entire operation from start to finish is based here in Australia – And very likely to be in a local office near you. By investing in Australian businesses you will create a flow on effect that will positively impact all families and local communities.



AUSTRALIAN WARRANTY

We only supply products that come with manufacturers' warranties that are carried by local distributors around Australia. Their industry leading, local warranties means no lengthy delays for you if things go wrong.



INCREDIBLE VALUE

We utilise our nationwide buying power to regularly negotiate competitive pricing for all components supplied and we are committed to always passing these savings directly onto you.

REASONS WHY WE ARE AN INDUSTRY LEADER



QUALITY ASSURANCE

All systems are designed and installed by Clean Energy Council Accredited Installers and Designers. Not only are they experts in the field but fully insured - Purchase with peace of mind that your home and installation will be in the safest hands.



ACTIVE MONITORING

Faults can happen. Rely on the power of patented algorithms to detect and diagnose faults or under-performance immediately. You can count on the support of our in-house team of experts to help you restore your system to its potential.



I am very happy with the solar panels and inverter from Hello Solar. In particular I am impressed with the superb efforts of installation manager Melissa in liaising with the Brisbane installers under Gary. The installation was done with perfection. Well Done Melissa !!

JEFFREY CHAN

Amazing, the team was so professional and communicative from first contact all the way though. Good job guys

STEPHANIE ANNILIES

The Hello Solar guys were great. They are affordable and really helpful from beginning to end. Will definitely be recommending them to my mates.

TIM ORS

An indicator of a good company that values their customers is the way in which they arrange their products to promote value and a streamlined sales process - But the best indicator of a great company is how they react when something inevitably goes wrong. I unfortunately fell into this category however I quickly came to realise that Hello Solar is a company that goes far beyond the standard sales and value proposition.

ALEN STOICEVICI

I had a great experience with Hello Solar. The saleswoman I dealt with on the phone was great to deal with and walked us through the process and the installation workers were very polite and professional.

ROHAN DUNT



WHAT OUR CUSTOMERS HAVE TO SAY

OUR TEAM



CHRIS TORSALO

Sales Manager



ALICE CHILCOTT

Technical Support Manager



SHANIA WINFIELD

Installation Coordinator



TAYLER WALKER

Senior Solar Specialist



YASMIN BLIEK

Senior Solar Specialist



COMMUNITY INVOLVEMENT

Promoting health and well being through footy and fitness activities for kids has been extremely rewarding for our team. Hello Solar have sponsored the North Melbourne Football Club for four years and counting.



OUR COMMITMENT

**As a corporate member of
the Clean Energy Council,
we aspire to...**

Contribute proactively to a clean energy future for Australia by demonstrating sustainable practices.

Demonstrate commitment to best practice and continual improvement of the industry including participation in voluntary guidelines and accreditations.

Aim to bring long-term benefits to the industry, rather than short-term advantage for individuals.

Act ethically and with integrity, decency and respect for the community, consumers and the environment.





CALL US NOW
1300 070 786

VICTORIA

Level 8, 90 Collins Street
Melbourne VIC 3000

NEW SOUTH WALES

Suite 2/25 Solent Circuit
Baulkham Hills NSW 2153

WESTERN AUSTRALIA

30 Mordaunt Circuit
Canning Vale, WA, 6155

SOUTH AUSTRALIA

Level 5/121 King William Street
Adelaide, SA 5000

QUEENSLAND

2/115 Corymbia Place
Parkinson, QLD 4115